

## TEMPLATE

### REGARDING DEFECTED GOODS

**To:** UAB Marinis,  
business ID number 302761523  
registered office address Vytauto g. 4A, Šilutė, LT-99176  
email hello@pillowvilla.com

If the Goods purchased at the Store are not of satisfactory quality, you may either request in accordance with, and within the time-limits established by, the laws that the Seller eliminate the defects free of charge, replace the defective Goods, reduce the price accordingly, or return the Goods. If you have identified defects of an item purchased at PillowVilla, please complete the form below and **email it to us at hello@pillowvilla.com**.

Please give your information:

<b>Full name:</b>	
<b>Address:</b>	
<b>Phone number:</b>	
<b>Email address:</b>	
<b>Bank account No:</b>	

Please give available order and invoice details:

<b>Order No:</b>	
<b>Order date:</b>	
<b>Delivery date:</b>	
<b>Invoice No.:</b>	

Please indicate the Goods that are not of satisfactory quality:

<b>Name</b>	<b>Defect</b>

Please, provide with detailed description of the defect, indicate the time and circumstances in which the defect has been detected, attach pictures and other related information that will help to determine the defect:

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**Please, choose if you wish the Seller:**

- |                          |  |
|--------------------------|--|
| <input type="checkbox"/> | eliminates the defects free of charge              |
| <input type="checkbox"/> | replaces the defective Goods                       |
| <input type="checkbox"/> | reduce the price by _____ euros (please, indicate) |
| <input type="checkbox"/> | Performs a refund after you return the item        |

Please choose one of the above options. Please note that upon receipt of your request, the Seller will evaluate the defects and the circumstances in which the defect appeared and will make a decision.

**Signature:**

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